

How does an Allworx system work?

When a call is made within an Allworx system, the hub responds with a 300 Redirect to the recipient's extension, which is on the same server. For example, if the recipient is extension 111, the hub provides a Contact header URI of < sip:111@66.64.219.38:5060 >. The Allworx server then initiates a call to extension 111, and the call is established once the recipient answers the phone.

What is an Allworx phone set?

The Allworx phone set is the single part of your communication system that impacts your employees every day. It must be flexible, easy-to-use, and productive. With Allworx phones and an Allworx system in each of your office locations, you can incur no long distance charges between sites and merge multiple sites with one system.

Do I need to unplug the allworx server?

- o Before working inside the Allworx server, unplug the unit to help prevent electrical shock or system damage.
- o To help prevent electrical shock, the permanent ground connecting screw located next to the power receptacle on the rear panel must be permanently connected to earth using 18 AWG wire or larger.

Where can I contact allworx?

300 Main Street o East Rochester, NY 14445 o Toll Free 1-866-ALLWORX o 585-421-3850 o 1999-2007 InSciTek Microsystems, Inc. All rights reserved. Allworx is a registered trademark of InSciTek Microsystems. All other names may be trademarks or registered trademarks of their respective owners. Revised: February 7, 2007 Page 20

How do I protect my allworx system from fire?

- o To reduce the risk of fire, use only 26 AWG or larger UL listed or CSA certified telecommunications line cord.
- o To help protect the Allworx system from sudden, transient increases and decreases in voltage, use a surge suppressor, line conditioner, or uninterruptible power supply (UPS).

How do I protect my allworx server?

- o Make sure the cables are not located where they can be stepped on or tripped over.
- o Do not spill food or liquids on the Allworx server.
- o Do not push any objects into the openings of the server. Doing so can damage the unit or cause electrical shock.
- o Keep the Allworx server away from heat sources such as radiators.

Page 46 A Power over Ethernet (PoE) supply - This product adheres to IEEE 802.3af standard for Power over Ethernet (PoE). An Allworx-approved Limited Power Source, 24 VDC, 400 mA - The optional wall mount switching Power ...

All About Headsets: Headsets Supported by Allworx IP Phones. The Allworx® Verge™ IP phones

support both wired and wireless headsets. Furthermore, the Verge 9312 IP phone supports two types of wireless ...

The SPEAKER button changes to solid green while in use. Allworx users can toggle between the speaker and the handset. ... This product adheres to IEEE 802.3af standard for Power over Ethernet (PoE). An Allworx-approved Limited ...

We have an Allworx 6x at a remote site that we can no longer connect to. I'm on-site and rebooted it and it comes up physically, but I still can't connect. Power light is off, but inside ...

Once the power button is released the, the power button will change to Red very briefly indicating that the reset sequence has begun. Once the 6x is in Safe Mode, the front ...

To help protect the Allworx system from sudden, transient increases and decreases in voltage, use a surge suppressor, line conditioner, or uninterruptible power supply ...

Press and hold the power button for 20 seconds. Reconnect the power supply. Try to restart the computer and check. If the issue still persists, try swapping the system power ...

Allworx Phone Model 9204/9204G User Guide 3.2.2 Intercom The Intercom button enables using the phone as an intercommunication system between two handsets. The ...

Page 63 Allworx Verge IP Phone Series User Guide Call Queue Appearance and ACD Appearance Programmable Button LED solid red agent not logged in to the ACD queue. flashing green incoming call or ... Warning: (Optional): An Allworx ...

Toll Free 1-866-ALLWORX o 585-421-3850 o Page 17 1. Press the HOLD button. The HOLD button becomes solid red. 2. Place the handset on the hook. The Call Appearance PFK for the held call blinks green ...

For other Power button indications, see "Power Connection" on page 14 "Safe Mode Sequence" on page 866.ALLWORX \* +1 585 421 3850... Page 34 &#174; Allworx Connect(TM) Server Family Installation Guide Page 26 866.ALLWORX \* ...

When the unit is off, if the power button is held greater than 1 second when turning the unit on, the power light will change from Green to Amber indicating that the unit will start in ...

Power light is off, but inside and outside line lights are on (Red) and LAN is blinking green. If I press the power button, the power light goes green and if I hold it in, it shuts off and ...

Allworx Connect Server XXX Power Cord X 12 VDC Power Supply XX 4 Rubber Feet (for Table Mount)

XXX Rack and Wall Mount Hardware Kit XXX Allworx Connect Server ...

Solid green when in use. Use the phone as a speakerphone or activate a headset. Solid red when Mute. Turn off the microphone in handset, speakerphone, or headset. Solid ...

The PFK light for the queue shows solid Amber, and if I log out of the queue by holding the button for 5 seconds, it flashes amber. I can answer the calls in the queue by ...

Power Saving Features: The orange light may be related to power-saving features on the desktop. Check your power settings in the Control Panel to see if any power-saving ...

4. If you are using Power over Ethernet (PoE), the power to the phone was supplied when you connected the Ethernet cable. If this is the case, skip to step 6. 5. If you are ...

Power over Ethernet (PoE): provides power to the phone after connecting the Ethernet cable. Optional: Ethernet cable Computer jack ( ) and the computer. Optional: Power Supply Phone ...

Page 50 A Power over Ethernet (PoE) supply - This product adheres to IEEE 802.3af standard for Power over Ethernet (PoE). An Allworx-approved Limited Power Source, 24 VDC, 400 mA - The optional wall mount switching Power ...

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